

Privacy Policy

Sofie Roque and Martha Roque are responsible for our privacy policy and the Health Information Custodians for Seraphic Massage Therapy. If you have any concerns direct your questions to them.

The information collected from you on your Health History form is used to create a health profile to better assess your condition. Your date of birth and contact information are used to verify your identity and to communicate with you.

Your files are kept electronically for 10 years from the date of your last visit. If you are under the age of 18 years old they will be kept for 10 years from your 18th birthday.

Your electronic file is protected by a firewall that undergoes a 256-bit encryption. The few ClinicSense employees that have access to Personal Health Information have been trained on security protocol. ClinicSense safely stores your data until instructed to dispose of it.

If you choose to seek treatment elsewhere your files will remain with Seraphic Massage Therapy but a copy can be given to you. A \$25.00 copying fee may be applied.

Your information will not be released to anyone without your written and signed consent.

The files will only be shared within the clinic to ensure continuity of care if you see more than one therapist.

All clients have the right to access their files and can make changes to their demographic information. In fact, every year we will ask you to update your information as required by the CMTO.

When updating or filling out your Health History form for the first time you can choose your preferred method of contact. If you wish to change this at any time, please speak to reception to make these changes for you.